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In Re Application of:

Michael W. Brown et al.

Serial No.: 10/015,266

Filed: 12/12/2001

Title: Hold Queue Wait Estimations

Before the Examiner:

Group Art Unit: 2643

Intellectual Property Law Department

International Business Machines Corporation

11400 Burnet Road

Austin, Tx 78758

January 22, 2004

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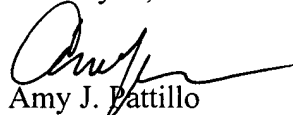
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2643

PTO/SB/21 (08-03)

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Application Number	10/015,266
Filing Date	12/12/2001
First Named Inventor	Michael W. Brown
Art Unit	2643
Examiner Name	
Attorney Docket Number	AUS920010825US1

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